



Refunds

Please take the time to familiarize yourself with our refund policies.

[Apply for a Refund here](#)

Refunds

- The competitive/selection fee is non-refundable
- Refunds will be reviewed where a player trying out for a competitive team is not selected for a specific team and player decides to leave OSU immediately after tryouts
- Refunds will be reviewed where a player trying out for a competitive team is not selected and OSU is unable to provide a suitable alternative within the recreational program
- Refunds WILL NOT be processed for Force Academy and Competitive players withdrawing after they have been offered and have accepted a team assignment, NO EXCEPTIONS
- Force Academy players on a year round program are responsible for full payment of Team Fees and Club Fees. Outstanding registration fees are due upon withdrawal from the program. NO REFUNDS will be issued if a player leaves after he/she has accepted a spot on a Force Academy or Competitive team.

Competitive Team Fees

A player will NOT be registered with the ERSL (Regional) and OYSL until the additional fee assessed to Regional and OYSL players is paid.

Outstanding Fines

A player will NOT be registered for their respective league if outstanding fines or fees have not been paid.

All returned cheques are subject to an OSU-applied NSF admin fee.

Recreational Players (Youth and Adult)

Payment of Registration Fees

- Registration is not complete without payment.
- Every player is responsible for their own registration and payment of fees
- Ottawa South United S.A. shall NOT be responsible for any monies paid to a team, team coach, or team official and shall not entertain requests for any such refunds

Refunds

A) All recreational soccer program and camp refunds are:

- Subject to a \$30.00 administration fee
- The competitive tryout fee is non-refundable
- Must be made in writing, by email, or online to refunds@osu.ca by June 30th, and clearly indicate the reason for withdrawal
- Do not ask a coach or other volunteer to pass on verbal requests, as they WILL NOT be accepted
- Refund requests made over the phone or through voice mail WILL NOT be accepted
- Refunds will only be issued once uniforms and equipment are returned to the club
- Refund cheques will be issued on the 15th of each month, beginning on June 15th

B) Full refunds for recreational programs and camps (less the \$30 administration fee):

- Will be processed for requests prior to May 15th
- Where a player trying out for a competitive team is not selected and OSU is unable to provide a suitable alternative within the recreational program

C) Partial refunds for recreational programs and camps (50%, less the \$30 administration fee):

- Will be processed for requests between May 15th and June 30th
- Where a player suffers a season ending injury, attested to by the attending physician prior to July 1st, the refund will be prorated by the number of games up to the time of injury, less any fees paid to leagues or governing bodies
- Apply to recreational players only, under the conditions of item B), above

D) Refunds WILL NOT be processed under the following conditions:

- Written requests received after June 15th for recreational and developmental players
- Refund request for games cancelled due to weather.
- Competitive players withdrawing after they have been offered and accepted a team assignment, **NO EXCEPTIONS**
- Where a player transfers to another club after OSU has registered them with the governing soccer organizations, **NO EXCEPTIONS**
- Where a player has been disciplined by one of the governing soccer organizations, the club or has outstanding debts to the club

E) All other refund requests will be assessed on merit

Outstanding Fines

A player will NOT be registered for their respective league if outstanding fines or fees have not been paid.

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